

OSPA World Service Minutes – September 2026

Zoom URL: <https://zoom.us/j/95212590470> | Meeting ID: 422 277 0079

Date: Sunday, September 6, 2026

Time: 12:15 – 1:15 pm Eastern Time

Attendees:

- Molly (Web Admin, Sunday Meeting Rep, Bylaws Committee member)
- Amy L (Treasurer, Literature Committee chair)
- Jamie (WSO Chair, Tax and Legal Committee chair)
- Mark (Host)
- Mera (Thursday Meeting rep, Bylaws Committee member, US chip representative)
- Katie (Social Media Moderator, WSO Vice Chair, Secretary)
- Sharon- (Monday 9pm EST Meeting Rep)
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Absent:

- Emily (Email Support)

1. Opening

- The meeting opened with the “We” version of the Serenity Prayer at 12:16 ET.
- A timekeeper was appointed and The 12 Traditions of OSPA were read.
- August 2026 meeting minutes were **approved (4-0 vote)**

2. Reports

- **Secretary**
 - Minutes will include complete reports
- **Treasurer**

Money		
Income	\$ 330.98	
Expenses	\$ 34.47	
Net	\$ 296.51	
Avg Monthly Operating Cost	\$ 122.07	
Net vs Operating Cost	▲ 143% (\$174.44)	●

Metrics		
# of One-Time Donations	7	
# of Subscriptions	9	
Avg Amount	\$ 20.69	
Amount vs Last Month	▲ 9% (+\$26.17)	●
Amount vs Last Year	▲ 560% (+\$280.82)	●
YTD vs Last Year's Pace	▲ 256% (+\$1395.54)	●

Summary	
Beginning Balance	\$ 3,375.42

Ending Balance	\$ 3,671.93
Suggested Prudent Reserve	\$ 1,464.81
Current Prudent Reserve	\$ 1,464.81
Font Fund	\$ 300.00
Available	\$ 1,907.12

Treasurer Notes:

- ❖ At present, **OSPA has \$1907.12** that can be designated. This has been added to New Business to discuss.
- ❖ The “# of Subscriptions” metric has been added to the monthly spotlight.
- ❖ Subscriptions that were suspended (some dating back to 2016) have been canceled.
- ❖ **BIG ANNOUNCEMENT:** PayPal released a feature called Dynamic Micropayments (Dynamic Pricing) for donations in Aug of 2021. I just found out about it, applied on OSPA's behalf, and OSPA was approved.

Instead of charging OSPA one flat fee, PayPal's system looks at every donation in real-time. It automatically applies whichever of these two rates is cheaper:

1. **Small Donation Rate:** 4.99% + \$0.09 (Best for gifts under \$13.33)
2. **Standard Charity Rate:** 1.99% + \$0.49 (Best for gifts over \$13.33)

Why This Matters

- **Saves Money on Small Donations:** On a standard charity plan, a \$1.00 donation equals a \$0.51 fee. With this dynamic feature, a \$1.00 donation equals a \$0.14 fee.
- **Changes Automatically:** The system switches at exactly \$13.33. If a member gives \$5.00, the micro fee (\$0.34 fee). If a member gives \$50.00, the standard charity rate applies (\$1.49 fee).
- **Zero Admin Work:** This happens in the background of OSPA's PayPal account. OSPA does not need to manage different buttons or write special website code.

Fee Comparison: Fixed Rates vs. Dynamic Switching

Before this feature, accounts were locked into one choice. If you chose the micropayment tier, large donations got penalized. If you chose the standard tier, small donations got wiped out.

The table below shows how the Dynamic System always chooses the lowest fee:

Donation Size	Standard Rate (1.99% + \$0.49)	Micropayment Rate (4.99% + \$0.09)	Result
\$1.00	\$0.51 fee (<i>Too High</i>)	\$0.14 fee	\$0.14 (Savings)
\$13.33	\$0.76 fee	\$0.76 fee	\$0.76 (Exact Match)

\$50.00	\$1.49 fee	\$2.59 fee (<i>Too High!</i>)	\$1.49 (Protection from high % fee)
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Conclusion

The dynamic feature gives OSPA the lowest possible rate on smaller donations, while automatically dropping the high percentage rate on larger donations.

○

- **Web Administrator**

- Website statistics (August 1st through September 4th 2026)
- Since the last report, the website had 1,114 unique users and 2,281 site sessions.
- Visitors came from [49 countries](#).
- 58% were direct (not from a link, social media, or search engine); 28% organic search (google, yahoo, bing, etc.), 8% referral (brfb.org, skinaware app, wikipedia, etc.), 6% organic social (facebook, reddit, etc.) See full report [here](#)
- 68% came from mobile devices, 31% from Desktop, and 1% were on tablets.
- We had one form submission directly from the website to OSPA support.
- Most visited pages were Homepage, Meeting, Literature and Newcomers.
- The web administrator updated the fellowship's email credentials.
- Updates to Sunday meeting script and in person meeting

- **Tax & Legal Committee:**

- No updates

- **Email Support:**

- 6 emails
 - all responded too
 - 1 newcomer
 - 3 current members
- **1 sharing an app called SkinAware and wants to feature OSPA in the app**
- **1 looking for participants in a research study for trichotillomania**

- **Social Media Account Moderator:**

- 5 posts on Instagram and Facebook
- Instagram- increase 1 follower, 42 views (0% from nonfollowers)
- Facebook- increase 5 followers, 176 views (52.85% from nonfollowers)

- **Chip Representative:**
 - No updates
- **Literature Committee**
- Trademark Info update:
 - The application was filed on March 19, 2026. It was assigned to an examining attorney on July 30, 2026. The examining attorney had an issue with downloads on the website. The web admin is shifting things around. We have until November to make these changes and resubmit.
- Literature in this past 30-day review period:
 - *The Behavior Lists pamphlet*
 - *The Behavior Lists workbook*
- [Literature Planner](#) is available for viewing.
- **Reports from Special Committees:**
 - Bylaws Committee-
 - hoping to complete a draft of Bylaws by November
- **Meeting Representative Updates:**
 - Monday Phone meeting- 9pm EST
 - Attendance is inconsistent
 - Participants range from 2 to 8 fellows.
 - Sunday 11am EST-
 - Celebrates “birthdays” (year or multiple years of abstinence) now on the last Sunday of the month. Anyone is welcome to come celebrate, they do not have to attend the meeting regularly.
 - Thursday 7pm EST
 - No updates

4. Unfinished Business

- **Motion:** Add text to the "Opening" section of the WSO script "If you are eating, moving around, or in a busy environment, we kindly ask that you turn off your camera. In addition, in accordance with Tradition Ten, we keep the WSO meeting free of any opinions on outside issues, including visual backgrounds, clothing, or conversation."
 - Agenda was rearranged to address this motion first.
 - Discussion
 - Does this include drinking?
 - No, just eating food.
 - What to do if there is not compliance?
 - Protocol will be drafted in the Bylaws but won't be available for a few months.
 - Sunday 11EST meeting has a procedure for how to respond to a fellow engaging in any of those

- Bylaws will make the policy, meetings will make their own “how” to enact the policy
 - We will have to follow up and create another motion on the “how” at a later time
 - **Vote:** Pass 5-0
 - **Action:** Secretary to add to WSO agendas
- **Motion:** Designate remaining monthly Available Funds into buckets that will have a job. If an issue arises, the buckets can be redetermined. (Submitted by Treasurer)
 - Currently OSPA only has two buckets:
 - Prudent Reserve = One year's operating expenses (Zoom, website hosting/email/domain names, legal and taxes)
 - Font Fund = \$25/month for three years (Oct 2028) as reserve for unauthorized font use.
 - **Available Funds remaining** = \$1907.12
 - Allocation can be by percentage or dollar amount. For example:
 - Convention Fund: 30% or \$500
 - Literature Fund 25% or \$500
 - Technology Fund 25% or \$500
 - Flexible Fund 20% or \$100
 - This motion is only to distribute the current available funds, unless someone wants to amend the motion to do this on a monthly basis.
 - Discussion:
 - We can always change any part of this plan so there doesn't appear to be any harm in moving forward.
 - This will give some structure to OSPA's money
 - The money that will be allocated will be the remaining balance after funds are distributed to the prudent reserve and font fund
 - Fellows have been asking where the donations are going so having “buckets” might help people give meaningfully
 - How do we determine buckets?
 - It's flexible but for this motion, thinking of what we need right now makes the most sense
 - When funds have a place to go it makes things happen. A convention is more likely to happen, if we are already on our way to having the funds.
 - Should people be able to choose which bucket their donation is going in?
 - Interesting thought but outside scope of this motion
- **UPDATED Motion:** Designate OSPA's remaining monthly Available Funds into buckets- convention, literature, and technology- one time and on a monthly basis.
 - **Vote:** Pass 6-0
 - **Action:** treasurer will come up with proposed percentages for each category

- **Motion:** Replace “III” section in the agenda from “10 minutes protected time for discussion of fundraising” to “Revisit ‘Passed’ motions: at least one from the ‘Needs Review’ section of the Index of Motions until they are completed.” (Submitted by Amy)
 - There are 24 motions from 9/1/2019-2/1/26 on the “Needs Review” tab.
 - Adopt one of four outcomes:
 - **Reviewed - Lapsed** (time passed to do it)
 - **Reviewed - Rescinded** (revoke the motion)
 - **Reviewed - Amended** (change the motion)
 - **Reviewed- Enact**
 - The secretary will make a note in the Index of Motions after discussing it. (See motion 23-51 as an example.)
 - **Vote:** Pass 6-0
 - **Action:** Secretary to add to WSO agendas

V. New Business

- **Motion:** Extend WSO meeting from 60 minutes to 75 minutes
 - WSO meets only once each month, and we often have a significant amount of business to discuss. Extending the meeting by 15 minutes would provide additional time to thoughtfully address agenda items, allow for more meaningful discussion, and ensure that business can be addressed without feeling rushed.
 - Discussion:
 - Outside experience is 75 minute intergroup
 - We have had unfinished business at the end of our last few WSO meetings
 - We can always end early if there are no more motions.
 - **Vote:** Pass 6-0
 - **Action:** Secretary to add to WSO agendas

6. Unfinished Business to be carried over

- **Motion:** Twice yearly, in March and September, 15 minutes are set aside in the WSO meeting to plan or discuss any fundraiser events or ideas for OSPA.

Ex:

March WSO meeting = April - August events

September WSO meeting = October - February events

Additional thought, if it passes, is to add a statement to the “Other Business” section as a standing item in the agenda so we all remember!

- **Action item from 3/1/26 WSO Meeting** - *“Lit committee will come back with blurb next month about fundraising, can work with that for individual DMs or during an event.”*
 - **Blurb from the Literature Committee:**
Hi! I'm reaching out as you're in the Friends of OSPA WhatsApp group.

OSPA is fundraising for things like new literature, website updates, and hosting an in-person convention!

Our goal is for 50% of the group (100 people) to sign up for a **monthly** donation of \$2 or more. Are you able to help?

Donate on the OSPA website: osparecovery.org/donate.

If you have any questions, please ask! Thank you for your consideration. ❤️

[Name]

[OSPA WSO Service Position]

- **Discussion Item:** Does OSPA want to charge for literature, chips, etc., or continue keeping everything free?
 - ITAA (est. 2017) has all literature and speaker shares available for free (no chips), yet the fellowship has received enough donations to host several in-person conferences.
 - SAA provides all literature to be read online only (no copy/paste), and charges for downloadable audio, literature, and chips.
 - AA provides only the 12&12 to be read online for free, but restricts the downloadable PDF (no copy/paste).
 - S.L.A.A. provides Core Documents for free, and the rest of literature is not available to read or download, it is for purchase and shipping only.

7. Other Business

8. Closing

- The meeting closed with the “We” version of the Serenity Prayer at 1:14 pm ET.
- **Next WSO Meeting Date: Sunday, October 4, 2026**

Action Items

Amy:

- Come up with proposed percentages for each bucket (convention, literature, technology)

Katie:

- Update WSO agenda to include-
 - Opening reminders (food, moving, 10th tradition)
 - Review of past motions
 - New time for meeting (12:15pm EST -1:30pm EST)